



DRAFT May 1, 2005

3rd OOCUR Workshop

Co -Host: Fair Trading Commission, Barbados

“Utility Regulatory Communications and Consumer Participation in the Consultation Process”

29-31 May 2005 Barbados

Sunday 29th May

Afternoon:	Participants arrive/ Hotel check in
4:00 – 6:00 pm	Workshop Registration
7:00 pm – 9:00pm	~Welcome Reception ~

Monday 30th May

Morning:

8:00- 9:00

Workshop Registration contd.

9:00-10:00

OPENING CEREMONY

10:00-10:30

~Coffee Break~

10:30-10:50

“Informed Consumer: Participating to the Max”

Presenter: David Geddes, Director-Consumer & Public Affairs OUR, Jamaica

10:50-11:15

Open Discussion

- 11:15-11:35** “Consumer Relations: The softer side of the Utility Regulation – The Jamaica Experience”
Presenter: Garfield Bryan, Manager, Consumer Relations OUR Jamaica
- 11:35-12:00** Open Discussion
- 12:00-1:30** *~Lunch Break~*
- Afternoon:**
- 1:30- 1:50** “Consumer Education and Participation in the Regulatory Process”
Presenter: Sharon Lee Assang, Corporate Communications Coordinator, RIC Trinidad & Tobago
- 1:50- 2:15** Open Discussion
- 2:15-2:35** “Consumers – The Catalysts for Utility Regulation”
Presenter: Marsha Atherley- Ikechi, Water Analyst, FTC, Barbados
- 2:35-3:00** Open Discussion
- 3:00-3:15** *~Coffee Break~*
- 3:15-3:35** “How Much Talk is Enough? Optimizing Communication in Regulatory Decision Making for the Electricity Sector”
Presenter: David Ince, Electricity Analyst, FTC Barbados
- 3.35-4:00** Open Discussion
- 4:00-4:20** “Measurement of the Effectiveness of Consultation”
Presenter: Sandra Sealy, Telecommunications Analyst, FTC Barbados
- 4:20-4.45** Open Discussion

Tuesday 31st May

Morning

- 9:00-9:20** “The Role of the Public Counsel in Utility Regulation”
Presenter: Barry L. Carrington, Office of Public Counsel
- 9:20-9:40** Open Discussion
- 9:40-10:00** “Consumer Advocacy and Representation”
Presenter: Yasmin Chong, Chairman, Consumer Advisory Committee on Utilities at the OUR
- 10:00-10:20** Open Discussion

10:20-10:45

Coffee Break

10.45-11.05

“Consumer Education and Participation in the Regulatory Process”
Presenter: Sasha Shillingford, Consumer Advisory Committee on
Utilities at the OUR

11.05-12:00

Panel Discussion of Consumer Representatives from the Caribbean

12:00-1:30

Lunch Break

Afternoon

1:30 – 2:30

Wrap up Session

2:30-2:45

~ Vote of Thanks~