



Elderly

- Senior Newsletter
- "Experience Counts"
- Commission information leaflets available in Larger (20pt) font



Students

- "Consumer Kids" 20"x29" Posters
- Information packages for school libraries



Disabled

- Consumer information on audio cassettes
- Commission information leaflets available in Larger (20pt) font
- Commission office is wheelchair accessible



Consumers

- 2005 FTC Calendar containing useful consumer tips
- FTC Officers on pre and post Xmas call-in programmes
- "Falsely Accepting Payment" information Leaflet
- Commission officers will be available once a month until 7:00 p.m. at Community Centres island wide

FAIR TRADING COMMISSION

"Accessible to All"



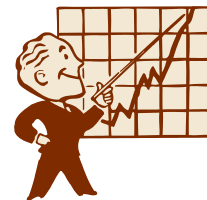
Workers

- Mailing of consumer information to public and private sector business offices
- Weekly newspaper column "Ask the Regulator"
- Officers extension numbers will be made available
- Commission officers will be available once a month until 7:00 p.m. at Community Centres island wide



Businesses

- Mail drops to businesses with Do's and Don'ts of Advertising Flyer
- Availability of FTC Annual Report on Website
- Website access to utilities rate schedule and list of regulated services



Investors

- Forum in January 2005 "Regulating for Investment - In the Country's Interest, In the Consumers' Interest"