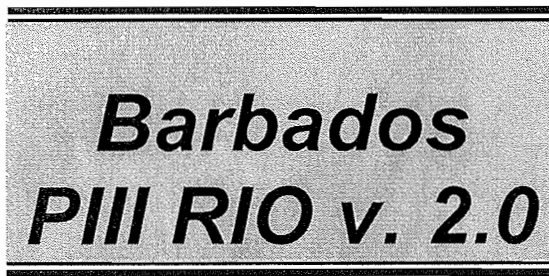


## Parameter Schedule



Fair Trading Commission

February 22, 2010

## 1 Joining Services (Service Descriptions Schedule Part 1)

### C&W Optical In-Span Joining Service

<b>Fault Restoration Times</b>	<b>Max time in which faults are repaired following notification through C&amp;W Fault Control Centre (hours)</b>
Faults concerning the Joining Service (excluding fibre faults)	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement.
Fibre Faults	To be resolved by agreement

## 2 Termination Services (Service Descriptions Schedule Part 2)

### PSTN Terminating Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours)</b>
Faults concerning the PSTN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### PLMN to PLMN Terminating Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours)</b>
Faults concerning the PLMN to PLMN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### Incoming International Call Termination to PSTN Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours)</b>
Faults concerning the Incoming International Call Termination to PSTN Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### Incoming International Call Termination to PLMN Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours)</b>
Faults concerning the Incoming International Call Termination to PLMN Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### 3 Special Access Services (Service Descriptions Schedule Part 3)

#### Emergency Services Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the Emergency Services Access Service	85% of Faults to be resolved in 4 hours 95% of Faults to be resolved in 24 hours Remaining faults to be resolved by agreement

#### National DQ Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the National DQ Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be by agreement
Call Greeting	"Cable & Wireless"

#### International DQ Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the International DQ Services	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33hours Remaining faults to be resolved by agreement
Call Greeting	"Cable & Wireless"

### 4. PSTN Transit Services (Service Descriptions Schedule Part 4)

#### C&W PSTN Transit Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the PSTN Transit Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### 5. OTHER SERVICES (Service Descriptions Schedule Part 5)

#### Domestic Fixed to Mobile Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through Fault Control Centre (hours).</b>
Faults concerning the Domestic Fixed to Mobile Service	80% of Faults to be resolved in 10 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

## 6. Trunk Groups and routing principles

Services are designated to the following trunk groups.

### Trunk Groups

Classification	Outgoing/Incoming	Group
Domestic	Outgoing	A
Domestic	Incoming	B
International	Incoming	C
Transit	Outgoing	D
Transit	Incoming	E
Emergency	-	F

Service	Trunk Designation/routing
PSTN Terminating Access Service	B
PLMN to PLMN Terminating Access Service	B
Incoming International Call Termination to PLMN Service	C
Emergency Service Access Services	F (no overflow to this group – overflow to other trunk groups permitted)
National DQ Service	B
International DQ Service	B
C&W PSTN Transit Service (outgoing)	D
C&W PSTN Transit Service (incoming)	E
Domestic Fixed to Mobile Service	A

Note that there will be one set of trunk groups per Telco

## 7. Signalling

Called party number format	10 Digit – 246 NXX NNNN
Calling party number format	To Be Agreed (TBA)
Number length (range)	1-11 Digits
Mobile Country Code/Mobile Network Code	In accordance with ITU Regulations and/or local numbering administrator on advice of Telcordia

## 8. Billing Addresses

Cable & Wireless Barbados	Telco
Carrier Services Billing Manager	<i>TBA in initial meetings</i>
Cable & Wireless (Barbados) Limited	

## 9. Contact Details

Company	Role	Contact Details
C&W	Liaison Manager	<i>TBA in initial meetings</i>
C&W	Operations Manager	<i>TBA in initial meetings</i>
C&W	Project Manager	<i>TBA in initial meetings</i>
C&W	Planning Manager	<i>TBA in initial meetings</i>
C&W	Fault Control Manager	<i>TBA in initial meetings</i>
C&W	Service Quality Manager	<i>TBA in initial meetings</i>

<b>Company</b>	<b>Role</b>	<b>Contact Details</b>
Telco	Liaison Manager	<i>TBA in initial meetings</i>
Telco	Operations Manager	<i>TBA in initial meetings</i>
Telco	Project Manager	<i>TBA in initial meetings</i>
Telco	Planning Manager	<i>TBA in initial meetings</i>
Telco	Fault Control Manager	<i>TBA in initial meetings</i>
Telco	Service Quality Manager	<i>TBA in initial meetings</i>